

CERTIFICATE



ISO/IEC 20000-1:2018

DEKRA Certification GmbH hereby certifies that the organization

DB Systel GmbH

Jürgen-Ponto-Platz 1, 60329 Frankfurt am Main, Germany

for the scope of certification:

Development, operation and management of digital services, as well as IT, OT and software-related consulting activities

has established and maintains a service management system according to the above mentioned standard. The conformity was adduced with audit report no. A21121325.

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|-----------------------------------|--------------|
| Certificate registration no.: | DS-1119030/2 |
| Validity of previous certificate: | 2022-11-10 |
| Certificate valid from: | 2022-11-11 |
| Certificate valid to: | 2025-11-10 |

Language traslation



Dr. Rolf Krökel
DEKRA Certification GmbH, Berlin, 2022-08-25

