

CERTIFICATE



ISO/IEC 20000-1:2011

DEKRA Certification GmbH hereby certifies that the organization

DB Systel GmbH

Scope of certification:

Digital services for comprehensive use and networking within the DB Group and for selected external customers

Certified location:

Jürgen-Ponto-Platz 1 , 60329 Frankfurt, Germany

has established and maintains a service management system according to the above mentioned standard. The conformity was adduced with audit report no. A18121071.

Certificate registration no.:	DS-1119030	Certificate valid from:	2019-11-11
Validity of previous certificate:	2019-11-10	Certificate valid to:	2021-09-29
		Most recent update:	2020-01-22



Dr. Gerhard Nagel
DEKRA Certification GmbH, Berlin, 2020-01-22



Annex to the Certificate No. DS-1119030

valid from 2019-11-11 to 2021-09-29

The following locations / companies belong to the certificate above:

	Headquarter	Certified location	Scope of certification
	DB Systel GmbH	Jürgen-Ponto-Platz 1 60329 Frankfurt Germany	Digital services for comprehensive use and networking within the DB Group and for selected external customers
	at the following locations / at the companies at the following locations		Scope of certification
1.	DB Systel GmbH	Schlachthofstraße 80, 99085 Erfurt	Digital services for comprehensive use and networking within the DB Group and for selected external customers
2.	DB Systel GmbH	Florastraße 133 – 136, 12623 Berlin	Digital services for comprehensive use and networking within the DB Group and for selected external customers



Dr. Gerhard Nagel
DEKRA Certification GmbH, Berlin, 2020-01-22

